

Ministry for consumer protection (MPC)

A short (and simplified!) intro



LE GOUVERNEMENT
DU GRAND-DUCHÉ DE LUXEMBOURG
Ministère de la Protection
des consommateurs

A « first » for Luxembourg



- First dedicated Ministry for Consumer Protection
- Inherits attributions and staff from several other ministries



Mrs Paulette Lenert

Minister for Consumer Protection

Minister for Development Cooperation and Humanitarian Affairs

Consumer protection – it's complicated....





- CNPD
- Ministry of State



- ILNAS
- Ministry of Economy



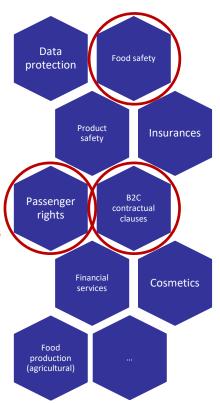
- MPC for air passengers
- Verkéiersverbond for others
 (will change in 2021) but Min. of
 Mobility will retain authority over legal texts



- CSSF
- Ministry of Finance



- ASTA, ASV
- Ministry of Agriculture





- ASTA, ASV, SecuAlim, ComAlim
- Min of Agriculture, Min. of Health, MPC



- Commissariat aux assurances
- Ministry of Finance



- MPC: Code de la consommation



- Ministry of Health
- Ministry of Finance

Past – Present - Future

OSQCA



Food



Min. of Agriculture

- ASTA
- ASV
- IVV



Min. of Health

SecuAlim efsa



Min. of Finances

- Customs and Excise (Douanes)

"B2C generic rules"



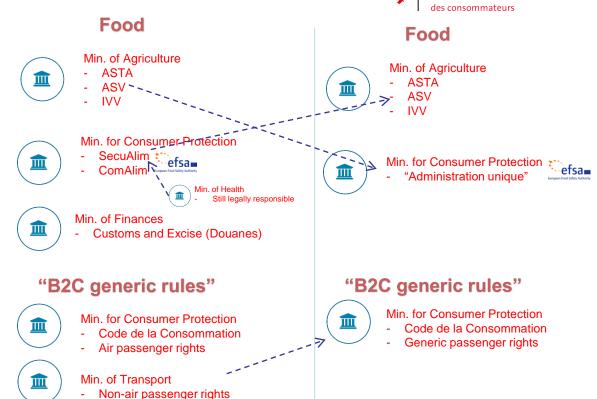
Min. of Economy

- Competition and Internal Market
- Air passenger rights



Min. of Transport

- Non-air passenger rights



What we are looking to achieve



Protect consumers

- Enforce current legal framework
- Improve legal and other protective frameworks

Inform consumers

- Rights and obligations
- Build trust

Promote sustainable consumption

- Information and skills
- Strengthen network

Projects

Data warehouse combining results of all food control activities

Support scientific research to allow for more evidence-based policy making



Thank you for your attention!